



New technology to improve your care

We're always looking for ways to care for you better. That's why your provider is using a new service called Augmedix that allows them to focus more on you and your care.



AUGMEDIX

The assistant manages the data entry for your provider so that he or she can focus more attention on you. Learn more about this service and how it will benefit you on the back of this page

During your visit today, your provider will be wearing Google Glass, a hands-free device. This device shares a secure audio/visual stream with an assistant on the provider's care team.





How does this new service benefit me?

During a typical office visit, your provider must enter notes and other information into a computer to update your medical record. This new service frees your provider from data entry during your visit. This means you get more focused attention and more time to discuss your concerns with your provider.



How does this new service work?

The service uses new technology to share a secure, encrypted audio/visual stream of your visit with your provider's assistant. This allows the assistant to update your electronic health record in real time and assist your provider throughout the visit.



Where is the provider's assistant located?

The assistant may be located either in a secure location elsewhere in the clinic or at a secure, off-site location. Similar to other medical services, the secure off-site location may be in or outside the US.



What happens to the audio/visual stream that is shared with the provider's assistant?

The audio/visual stream is encrypted and stored securely by Augmedix in accordance with HIPAA guidelines. We use the stream of your visit for better medical care delivery, improved medical documentation, and quality assurance.



Do I have a choice about whether my provider uses the new service?

Yes. We hope that you will appreciate the benefits of the new service. If you prefer that your provider not use the new service today, let your provider know. Your choice will be respected and your medical care will not be affected.



What if I have other questions?

Please speak with your provider or staff before, during, or after your visit. We are happy to provide you with any additional information you need.

HIPAA COMPLIANT

